

SunRoof Privacy Policy

Privacy Policy

SunRoof and its affiliates and subsidiaries understand that your privacy is important to you. We are committed to protecting the privacy of your personally information as you use our Digital Platforms. Personal Information is information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. Non-personal information cannot identify you or be tied to you in any way, there are no restrictions on the ways that we can use or share non-personal information. This Privacy Policy describes how we collect, use, and share your Personal Information and other information, choices available to you, and how you can contact us and exercise your legal rights. This Policy is incorporated into our Terms of Use Agreement, which also applies when you access or use the Digital Platforms. By using SunRoof Digital Platforms, you consent to the terms described in the most recent version of this Privacy Policy. You should also read our Terms of Use to understand the general rules about your use, and any additional terms that may apply when you access services, or materials on certain areas of SunRoof Digital Platforms. We may change this Policy from time to time. Any changes to this Policy will become effective when we post the revised Policy on the Digital Platforms. If you have any concerns about this Policy, please contact SunPower via the contact information provided in the "Contact Us" section below.

Use of Personal Information

SunRoof and its affiliates and subsidiaries may collect and keep personal information from or about you to provide you with access to SunRoof Digital Platforms or other products or services, to respond to your requests, to bill you for products/services you purchased, to comply with our legal and financial obligations, to provide ongoing service and support to pursue our legitimate business interests, to analyze and improve the effectiveness of our marketing programs and the Digital Platforms, to monitor the performance of your system and provide you with maintenance or troubleshoot issues with your system, to enforce our legal obligations and rights, including our Digital Platforms Terms and Conditions and any contractual rights, to contact you with information that might be of interest to you, including information about products and services of ours and of others, or ask for your opinion about our products or the products of others, for record keeping and analytical purposes and to research, develop and improve programs, products, services and content.

Personal information collected online may be combined with information you provide to us through other sources. We may also remove your personal identifiers (your name, email address, social security number, etc.). In this case, you would no longer be identified as a single unique individual and this non-personal information may be treated like other non-personal information. Finally, we may use your personal information to protect our rights or property, or to protect someone's health, safety or welfare, and to comply with a law or regulation, court order or other legal process.

Sharing of Personal Information

We may share your Personal Information with trusted third parties or in other instances, including where required by law. We may share some personal information with companies that we hire to perform services or functions on our behalf. We will use reasonable care to protect Personal

Information disclosed to third parties where required to ensure that the recipient keeps the Personal Information confidential and does not use it for any other purpose except performing the services. We share the information we collect with other SunRoof entities, including subsidiaries and parent companies, companies related by common ownership or control, financial and/or non-financial companies, credit reporting agencies, joint ventures, subcontractors to provide our products and services, other companies or entities to which we report lease or sales consummation or closing data, or companies with whom we have marketing or affiliate relationships to facilitate the sale, installation, operation and maintenance of your system, and for internal business administrative purposes. We may share your information with service providers that process information, provide infrastructure, maintenance, operation of SunRoof Digital Platforms and/or services relating to your system. We may disclose your information if we are required to do so by law, in response to a court order, subpoena, search warrant, law or regulation to protect against fraud, property or other rights of SunRoof and other users, or third parties.

If you use a Third-Party link on our Digital Platform, you may be sharing information with that party. This Privacy Policy does not control the Third-Party use of your personal information, and you should check the privacy policies of those parties to learn about their use of cookies and other technology. SunRoof is not responsible or liable for any information you provide by using a Third-Party site.

Third-Party Personal Information

SunRoof uses a variety of marketing tools that are reasonable for the promotion business interests. We may purchase or receive personal information from third parties to be used to market our products and services to you with whom we have a relationship, including our subcontractors, authorized partners, lending institutions, home builders, etc. SunRoof also purchases lead generations from third parties to identify potential customers of our products and services. Where permitted, and with your consent, we obtain information about your energy consumption from your utility provider. This information may be used calculate energy savings related to a proposed or actual solar installation, to provide monitor usage and operation of your solar system.

Sunroof may use the services of a third party to obtain areal views of your property, property information, solar calculators, and other personal information related to your property for the purpose of developing a design and or proposal of a SunRoof solar solution. By reaching out to SunRoof and inquiring about our products and services, and the possible application on your property, you consent to allow SunRoof to access reasonable information for the development of a design and/or proposal.

Personal Information Security

We have implemented generally accepted standards of technology and operational security in order to protect personally information from loss, misuse, alteration, or destruction. Only authorized personnel and third-party vendors have access to your personal information, and these employees and vendors are required to treat this information as confidential. Despite these precautions, we cannot guarantee that unauthorized persons will not obtain access to your personal information. If you are asked to use a username and password to access any of SunRoof's Digital Platforms, please take all necessary steps to ensure the security of your log-in information. Any unauthorized access to or use of our Digital Platforms or information collected and maintained by our Digital Platforms should be immediately brought to our attention.

Storage of Personal Information

Sunroof USA, Inc. is a subsidiary of SR International Services Sp. which is located outside of the United States and conducts business worldwide. Your information may be transferred outside of the United States. By Using SunRoof Digital Platforms, you understand that information you provide us, information on products or services you purchase from us, solar data and system operation or any other shared information may be stored outside the United States.

Privacy of Children

SunRoof Digital Platforms are for adults only. By using our Digital Platforms, you represent that you are at least eighteen (18) years old. SunRoof does not knowingly collect information from or markets our products and services to children under thirteen (13) years of age. If we obtain actual knowledge that a user is not at least eighteen (18) years of age, we will promptly delete information associated with that user.

IP Addresses and Cookies

SunRoof uses cookies, pixel tags, analytics tools, and other similar technologies to collect information about your equipment, diagnose problems with our server, provide an audit trail in case of attempted illegal use of the Digital Platform, browsing actions, and patterns to help our Digital Platforms function effectively, improve the services we provide, and assist us with our marketing efforts. SunRoof may use this information in combination with other information we receive from Third Parties to contact you about our products and services.

A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you. One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same website, the information you previously provided can be retrieved, so you can easily use the features that you customized.

Third-Party vendors may also use cookies or other similar technologies on our Digital Platform. SunRoof may contract with Third-Party who will use cookies or other technologies to track and analyze usage and volume statistical information from our users and visitors. These third parties may use persistent cookies to help us improve the visitor experience, to manage our site content, and to track visitor behavior. We may also contract with a Third-Party to send e-mails, mailings, or other marketing information to our users.

SunRoof may allow Third Parties to post advertisements on our Digital Platform which may include a cookie or other similar technology served by the Third-Party. This Privacy Policy does not cover the use of information collected from you by a Third-Party server. We do not control cookies in such Third-Party sites, and you should check the privacy policies of those Third Parties to learn about their use of cookies and other technology before linking to them.

You have the right and ability to accept or decline Cookies. Most web browsers automatically accept Cookies, but you can usually modify your browser setting to decline Cookies if you prefer. If you choose to decline Cookies, you may not be able to fully experience the interactive features of the Digital Platforms. If you wish to manage the cookies and other technologies that are placed on your device when you visit the Digital Platforms. Please note that because cookies are device, not user, specific you will need to do this from each device you use to visit or access the Digital Platforms. If you need assistance managing your cookies on Sunroof Digital Platforms, please contact us at info@sunroof.energy

Changes

SunRoof reserves the right to modify this the Privacy Policy and Terms of Use at any time. Any material changes will be available to be reviewed in this section and a notice will be included on the homepage of the web site for a period of time. If you have any questions about privacy at any of SunRoof's Digital Platforms or about our practices, please find our contact information below.

You have the right to unsubscribe from mailing lists or any registrations on the Digital Platforms. You may access, correct, update, and/or delete any personal information that you submit to our Digital Platforms by contacting us at info@sunroof.energy

Contact SunRoof

If you wish to contact SunRoof, please contact us at the following addresses and include your name, address, and e-mail address in your correspondence to us:

SunRoof USA Inc.
701 Brazos St. Suite 500
Austin TX 78701
info@sunroof.energy